

SOA Gateway Control Center (Eclipse)

Troubleshooting

- **The Control Center does not react as expected, functions appear to 'do nothing', but do not give any messages indicating the cause of the misbehaviour.**

Usually at least a brief notice about any error is displayed in the Soa Gateway Log View.

If the Log View does not give any information, or the information presented is not sufficient to identify the problem, consult the Eclipse Error Log which is accessible from the Eclipse main menu bar via:

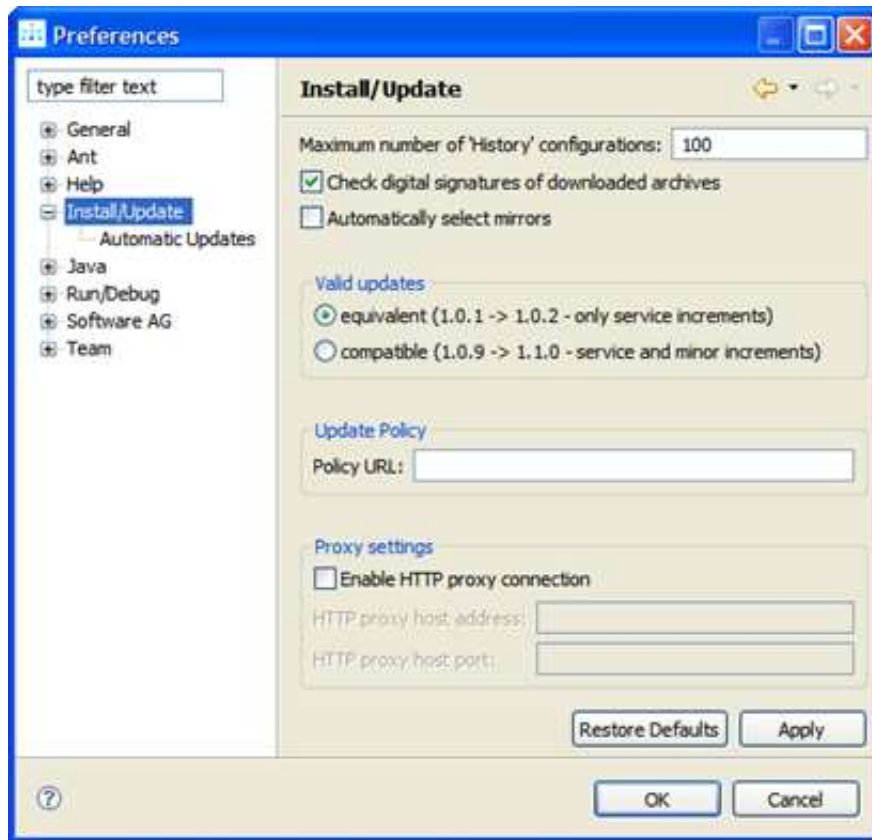
- **Help**
- **About Eclipse SDK** (this brings up a popup windows)
- Click "Configuration Details"
- Click "View Error Log"
- Scroll to the bottom of the error log to view information about the last error having occurred.

Possible cause: please check if the JRE (Java Runtime Environment) in use it at least JRE 1.5, earlier levels may cause the behaviour described above !

- **The Eclipse update manager times out with network errors and does not get access to the update site(s)**

When accessing the outside world from an intranet, it may be required to specify a HTTP proxy to Eclipse, this is done as follows:

- Bring up the preferences dialog by selecting *Window -> Preferences* from the Eclipse main menu.
- Select the *Install/Update* section, specify the Proxy settings as appropriate



- Click OK to confirm the settings, Find and Install should now work as expected.